

CLINICAL SUPPORT SERVICES AWARD

WINNERS



OXFORD UNIVERSITY HOSPITALS FT TEA TROLLEY TEACHING

Tea trolley teaching is a novel training method, where a trolley loaded with tea, cakes and educational materials is taken to the place of work, providing short, 10-minute educational sessions at the times and in locations that suit learners. A small group of nursing and medical staff have established a regular program of tea trolley teaching sessions within our Intensive Care Units (ICU), improving the education and wellbeing of our staff, at negligible cost. This allows staff members from multiple disciplines to receive education on topics pertinent to the unit, whilst minimising the impact on patient care.

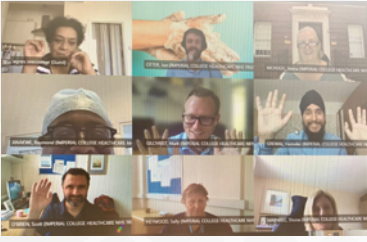
JUDGES COMMENTS

The judges felt that this was a very interesting presentation providing a fresh, flexible and innovative way of taking teaching to the shop floor. This initiative can be replicated across all areas of practice and it is fantastic to see it being targeted at challenging areas. The project is particularly relevant in a COVID world, and provides a great link to overall staff well-being.



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HIGHLY COMMENDED



Imperial College Healthcare Trust Hand Hygiene Improvement Programme

The Hand Hygiene Improvement Programme is a collaborative, stakeholder-led quality improvement initiative across five hospitals that brings together all staff on the wards, patients, QI leads and infection control experts to raise our hand hygiene awareness and practice, to significantly improve our hand hygiene compliance scores, and to share and spread learning and successes across all of our wards to support safe and effective care for the million patients we serve across north west London and beyond.

JUDGES COMMENTS

The judges felt this was a very interesting presentation providing a fresh approach to a routine infection control aspect of care. The honest approach to the lack of engagement leading to review the need for the project was refreshing. The information was inspiring, and the strap lines and catch phrases should be rolled out nationally as such a different approach to the topic will be well received!

FINALISTS



Barking, Havering and Redbridge University Trust Acute Frailty Therapy Team

Acute Frailty Therapy Team is comprised of occupational therapists, physiotherapists and therapy assistants working predominantly

with frail older people across a busy NHS trust. The team covers an elders receiving unit, medical receiving unit and elderly short stay ward. From January 2019 we have been started to develop the service into the Emergency department at Queen's Hospital.

NHS England and NHS Improvement and Health Protection Scotland National Infection Prevention and Control Policy

To establish the infection prevention and control and care standards developed in NHS Scotland as the national standards in England.

The principal author of the National Infection Prevention and Control Manual (NIPCM) Scotland, has been working with NHS England and Improvement as a Clinical Fellow over the last two years, initially developing a national hand hygiene policy for NHS England, launched 13th March 2019; and continuing to collaborate with IPC colleagues across England to agree the content of Chapters 1 - Standard Infection Control Precautions (SICPs) and 2 - Transmission Based Precautions (TBPs) of the NIPCM for adoption and implementation across England.

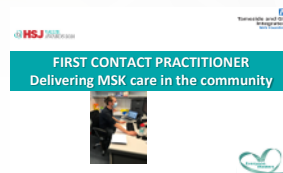
NHS London Procurement Partnership and North West London STP A shared Radiology Technology Platform

The NWL STP approached NHS LPP for support to procure an enabling technology for a shared imaging service, integrating systems and enabling instant access across 6 acute trusts.

The impetus came from the STP Radiology clinical network seeking to treat more patients, more effectively. Despite being supported by CEOs and operational leads they had not identified a solution.

NHS LPP successfully constructed a bespoke framework with individual call off arrangements - each trust within the collaborative can join when current contracts expire.

The procurement translates into £6.3m savings over 10 years and is a firm blueprint, replicable within other STPs/regions.



Tameside and Glossop Integrated Care FT First Contact Practitioner

In 2018 the Trust have worked collaboratively with the nine GP Surgeries in the Stalybridge Neighbourhood to introduce a First

Contact Practitioner (FCP i.e. physiotherapy first) model. The model allows patients contacting their GP practice complaints of muscular or bony aches and pains to be appointed to see an experienced physiotherapist at a local practice, as opposed to a GP as their first appointment.

The service is under implementation across the remaining 4 neighbourhoods alongside the new Primary Care Networks to further support Tameside and Glossop residents.



Tameside and Glossop Integrated Care FT and Tameside and Glossop CCG and Tameside Metropolitan Borough Council Establishment of a local gram negative blood stream infection group to improve knowledge of blood stream infection (GNBSi) and basic measures to reduce in risk in the community setting in care homes and the wider community

The infection Prevention team at Tameside and Glossop Integrated Care NHS Trust are a combined team of hospital and community specialist. The team are based at the acute Trust headquarters and support both primary and secondary care, including care homes and GPs. Together with NHS Tameside and Glossop Clinical Commissioning Group and Tameside Metropolitan Borough Council the Infection Prevention Team established a GNBSi group to improve collaborative working and reduce risk from GNBSi improving both care staff and the general public knowledge.